

The network operator monitors and resolves problems associated with the computer network. It is common for this person to perform the following tasks:

- Monitoring the computer and network systems for potential problems
- Analyzing messages produced by the computer and network systems and resolving problems as they arise
- Communicating with customers who are experiencing network problems

Approximate number of training hours - 216

This Learning Plan represents an industry standard education plan for this job role. Please note that the equivalent job role at your organization may use different software applications or require greater or lesser levels of expertise in any area. Please check our site regularly to see what new or updated courses have been added to this plan!



Interskill e-Learning Courses

Interskill Skills Assessments

Note: Interskill e-Learning Courses cover all the main topics tested in the Assessments. Prior to completing each Assessment it is recommended that you obtain additional practical experience, or on-the-job training in the areas relevant to the Assessment topic.